



Central HEATING AND AIR CONDITIONING

BETTER SERVICE THROUGH KNOWLEDGE

THE “MAMMOTH” GUARANTEE

With the purchase of the Mammoth Package, we have industry-leading guarantees to go along with it!



5 year Hotel Accomodations Guarantee

If you are ever in need of repair and we cannot get you up and running in a day's time, we will put you up in a hotel until we do! So, if you call by noon we will get you heating or cooling the same day, after noon it will be within 24 hours of your call. If we can't meet this obligation, you will be spending the night at the Hampton Inn until we do!



5 year Replacement Guarantee

Although not often, every once in awhile the major component of a system will fail. Although the manufacturer's warranty will cover the cost to replace the part, we will take it a step further. If your compressor were to fail, we will replace the entire condensing unit. Likewise, if your Heat Exchanger fails, you would receive an entirely new furnace courtesy of Central Heating and Air!



24-Hour Service

We guarantee to be available to you 24 hours a day, weekends and holidays included!



100% Satisfaction Guarantee for 1 year

We stand behind our work and the products we sell. If for any reason you are not satisfied, we will make you our top priority until we meet your expectations!



Energy Reduction Guarantee for 1 year

Do everything listed below and we guarantee to reduce the heating and cooling portion of your energy bill by 20%!

- Present Central with your previous 12 months power bills prior to work being done
- Purchase a full system change-out (15 SEER or higher unit)
- Have a complete Beacon Test performed by Central and the corresponding recommendations performed (part of the Mammoth Package)
- Have a Heat Gain/Heat Loss performed by Central
- Complete our Comfort Survey

I'm Wooly, the Central spokesperson, and I approve this guarantee!



Signature

Date